



Yashwantrao Chavan Maharashtra Open University, Nashik – 422 222

### 5.1.5 Attending to Learners Queries

| Year    | Student Service Centre /<br>Inquiry Counter |                   |
|---------|---|-------------------|
|         | Queries Received                            | Queries Addressed |
| 2016-17 | 3030  | 3000              |
| 2017-18 | 2820  | 2565              |
| 2018-19 | 7065  | 7030              |
| 2019-20 | 8595  | 8345              |
| 2020-21 | 1895  | 1830              |
| 2022-23 | 3284  | 3284              |
| 2023-24 | 3232  | 3232              |



**REGISTRAR**  
YASHWANTRAO CHAVAN MAHARASHTRA  
OPEN UNIVERSITY, NASHIK-422 222